Time Critical Freight Service Checklist



| If you don't use Espace for your time-critical freight, try this checklist to see how we score against your current provider | | | Current Supplier | Espace 🗸 🗙 |
|--|--|--|---------------------|------------|
| 1 | They provide a Money back Guarantee if they deliver late? | | | ✓ |
| 2 | They offer a 24/7/365 service? | | | ✓ |
| 3 | They get back to you within 30 minutes with a solution to your time-critical shipment? | | | ✓ |
| 4 | A van anywhere in the UK within 90 minutes or they'll do the shipment for FREE? | | | 1 |
| 5 | A van positioned anywhere in Europe within 120 minutes of your call? | | | ✓ |
| 6 | Access to on-line track and trace? | | | 1 |
| 7 | Access to online European express transport pricing and transit times? | | | 1 |
| 8 | Delivery confirmation by text / email as soon as it happens? | | | 1 |
| 9 | Regular updates on your express shipment, day or night? | | | ✓ |
| 10 | Part of a global time-critical network of suppliers specialising in urgent freight? | | | ✓ |
| Scored 6 or less? Maybe we could talk? $_{10}$ | | | | 10/10 |

For more information on our Time Critical Freight Services call (+44) 1543 412345 or email critical@espaceglobalfreight.com